

# William P. McIlhargey Jr.

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<http://www.compute-ronix.com>

<b>Objective</b>	To obtain a Computer Information Technology Internship position.
<b>Education</b>	Bachelors of Science in Computer & Information Technology, Information Systems (IST) Certificate of Entrepreneurship GPA 3.0/4.0 Purdue University, West Lafayette, IN, May 2011
<b>Relevant Courses</b>	Virtual Teams and Global IT; UNIX Administration; Advanced Analysis and Design; Database Programming; Systems Software and Network; Object-Oriented Programming
<b>Computer Skills</b>	
<b>Software</b>	Microsoft Office; Programming Knowledge in C#, Java, PHP, HTML, SQL
<b>Operating Systems</b>	Windows XP, Vista, 7, MAC OS, UNIX
<b>Servers</b>	Windows Server 2003, 2008, Exchange 2007, 2010, SharePoint 2007, 2010
<b>Administration</b>	Server, Network, Database, Windows, MAC OS, UNIX
<b>Certifications</b>	CompTIA A+ Certified; Desktop Support Technician (MCDST); Professional (MCP); IT Professional – Enterprise Support Technician; Consumer Support Technician; Technology Specialist – Microsoft Windows Vista; Small Business Specialist; Systems Expert (DCSE) – Foundation 2009 Desktops; Associate Server v9.0; Wireless Technology; HP TechZone MasterTech PC, 2008
<b>Professional Affiliations</b>	Association of Information and Technology (AITP)
<b>Experiences</b>	<p><b>ServiceLive Provider, ServiceLive, June 2009 – Present</b></p> <ul style="list-style-type: none"><li>Utilized communication skills to work with customers on solving technical issues.</li><li>Explained to customers how to self-fix and resolve issues.</li></ul> <p><b>Service Power Pro, OnForce, April 2009 – Present</b></p> <ul style="list-style-type: none"><li>Consulted with clients such as HP and AT&amp;T to provide services to their customers.</li><li>Assessed and repaired customer networks to meet service level expectations.</li></ul> <p><b>Computer Technician VI, Purdue University, West Lafayette, IN June 2006 – Present</b></p> <ul style="list-style-type: none"><li>Recognized for the ability to problem solve within the organization.</li><li>Administrated a multitude of systems and networks throughout the department.</li></ul> <p><b>President, COMPUTERONIX, LLC, West Lafayette, IN, December 2003 – Present</b></p> <ul style="list-style-type: none"><li>Investigated and diagnosed customer concerns with their systems and networks.</li><li>Managed and maintained customer applications, emails, and websites.</li></ul> <p><b>IT Intern, Ipswich Maritime Products, Ipswich, MA, April 2006 – May 2006</b></p> <ul style="list-style-type: none"><li>Implemented a new payroll system.</li><li>Developed a music server to accommodate employees.</li></ul> <p><b>IT Intern, Smith &amp; Nephew, Andover, MA, June 2005 – August 2005</b></p> <ul style="list-style-type: none"><li>Contributed by repairing and servicing employee computers.</li><li>Demonstrated the ability to work efficiently to accomplish a set of tasks.</li></ul> <p><b>IT Support Technician, On-Site Electronics, Topsfield, MA, December 2003 – May 2006</b></p> <ul style="list-style-type: none"><li>Operated and maintained a Windows 2003 server for Software-as-a-Service solution.</li><li>Accommodated customers by fixing hardware and software issues on their computer.</li></ul>